



Experian is a FTSE 100 company and a global leader providing information solutions in consulting, data analysis, credit scoring, related decision support software and various marketing solutions. Employing over 15,000 people in approximately 40 countries, Experian's vision is for its people, data and technology to become a necessary part of every major consumer economy around the world.

Line of Business: Experian Decision Analytics
Position Title: Support Analyst, Application (EDA-ME-SAA-001-10)
Report To: Support Manager, EDA, Australia
Work Location: Melbourne

Roles & Responsibilities:

This Melbourne based role involves the support of software application(s) covering loan origination, credit decisioning collections and reporting software.

In addition, the position entails small team project work that includes regular liaison with clients, and provides exposure to the business processes of the telecommunications and financial services sectors.

Job Requirement:

- Programming skills in: Oracle PL/SQL and/or Transact SQL (T-SQL)
- Familiar with UNIX, Windows and/or Linux Operating Systems

The successful candidate will have the following experience and attributes:

- Degree in computer science, information systems or equivalent
- Proven strong client support experience
- Experience in the financial services sector and/or credit management processes
- High standard of written and verbal communication
- Strong analytical and communication skills
- A professional standard of presentation and confident manner.
- Be able to self-manage and self-sufficient
- Happy to take full ownership and accountability for your service to clients
- Passionate about offering outstanding service and expertise.

We offer successful applicants an attractive remuneration package. Interested parties should send full resume to careers@au.experian.com and quote the vacancy ref. number above.

Only short-listed candidates will be contacted. All information provided by the applicant will be treated in strict confidence and used for recruitment purposes only.

For more company details, please visit www.experian.com.au