



Experian is a FTSE 100 company and a global leader providing information solutions in consulting, data analysis, credit scoring, related decision support software and various marketing solutions. Employing over 15,000 people in approximately 40 countries, Experian's vision is for its people, data and technology to become a necessary part of every major consumer economy around the world.

Line of Business **Experian Marketing Services**

Department: Experian QAS

Position Title: Technical Support Analyst

Report To: Technical Manager

Work Location: Melbourne

Experian QAS are a highly successful and fast growing business that has become a world-leading supplier of address management and data quality solutions with its range of QAS software.

Experian QAS requires a Technical Support Analyst to join our technical team. This is an exciting job opportunity for a recent IT Graduate that is ready to commence a career in a professional services sector.

Key responsibilities of the role are:

- Providing technical support for Experian clients on the QAS product suite
- Supporting the internal CRM (Siebel)
- Managing product orders and distribution to clients
- Supporting internal sales staff with product demonstrations and provide training
- Working on a variety of projects including internal processes and product testing

Job Requirements

- Bachelor in IT, Information Systems or equivalent
- Strong written and verbal communication skills
- Excellent interpersonal skills
- Experience in a customer service role preferable
- Exposure to web development languages (.NET, JSP) and relational databases (SQL, Oracle) preferable

This is a fantastic opportunity for a candidate to take the next step in their career, so if you have the right experience and professional attitude, please apply now.

We offer successful applicants an attractive remuneration package (inc corporate benefits and career development).

Interested parties should send a covering letter outlining how you meet the job requirements and a full resume to careers@au.experian.com quoting the title above.

All information provided by the applicant will be treated in strict confidence and used for recruitment purposes only.

For more company details, please visit www.experian.com.au