



Experian is a FTSE 100 company and a global leader providing information solutions in consulting, data analysis, credit scoring, related decision support software and various marketing solutions. Employing over 15,000 people in approximately 40 countries, Experian's vision is for its people, data and technology to become a necessary part of every major consumer economy around the world.

Line of Business Experian QAS
Department: Marketing Services
Position Title: Technical Consultant (QAS-SYD-TC-00110)
Report To: Technical Manager
Work Location: Sydney

Roles & Responsibilities:

Experian QAS a highly successful and fast growing business that has become a world-leading supplier of address management solutions with its range of QAS software.

The QAS Professional Services team requires a Technical Consultant to provide pre-sale consulting to the sales team and focus on providing Professional Services for key QAS vertical clients.

Key responsibilities of the role are:

- Assisting in selling QAS product through visiting prospects and customers with the sales team
- Removing technical obstacles through understanding the product requirements and researching and proposing technical solutions
- Writing tender responses, technical proposals and statements of work
- Key point of call for all pre-sales questions and troubleshooting
- Mentor/Train Technical Support Analysts and Implementation Consultants
- Work with Professional Services team on various projects to improve internal processes and product testing
- Build strong client relationships to ensure all Professional Services are booked successfully with clients

Job Requirement

- Bachelor in IT, Comp Science or IT Engineering
- Experience in a technical presales (or similar) client facing role
- Broad Technical Experience
- Experience in software development projects
- Experience in a supervisory role
- Strong written verbal and communication skills and attention to detail
- Professional personal presentation skills
- Experience in a customer service role

This is a fantastic opportunity for a candidate to take the next step in their career, so if you have the right experience and professional attitude please send your resume to careers@au.experian.com and quote the vacancy ref. number above.

We offer successful applicants an attractive remuneration package. Only short-listed candidates will be contacted.

All information provided by the applicant will be treated in strict confidence and used for recruitment purposes only.

For more company details, please visit www.experian.com.au